

Customer Notification Letter






Product Discontinuation Notification – Harvesting Canisters

1. Purpose

This letter provides formal notification of the discontinuation of certain Harvesting Canister models and introduction of a replacement/alternate product.

2. Affected Products

Table 1.

Product Name	Volume	Part Number	Status	Image
Small Volume Harvesting Canister	250ml (.25L)	20-5186-00	Discontinued	
Small Volume Harvesting Canister	500ml (.5L)	20-5187-00	Discontinued	
High Volume Harvesting Canister	1000ml (1L)	20-5173-00	Discontinued	
High Volume Harvesting Canister	2000ml (2L)	20-5174-00	Discontinued	
High Volume Harvesting Canister	3000ml (3L)	20-5175-00	Discontinued	

3. Effective Date of Discontinuation

December 1st, 2025

This is the date that complete canisters will cease to be sold. See Section 5. for replacement parts availability and support.

4. Reason for Discontinuation


This action is part of a planned product line update due to material availability obstacles and standardization initiatives of the company. The decision is not due to safety or quality concerns.

5. Replacement Parts

Replacement parts for discontinued canister models will remain available while existing inventory lasts. Once current stock is depleted, these parts will no longer be supported. See Appendix A. for complete list of affected replacement parts.

6. Replacement/Alternate Product

Table 2.

Product Name	Volume	Part Number	Image
HVC3™ Canister	3000ml (3L)	20-8300-00	
Notes	Recommended replacement/alternate for all discontinued models; compatible with existing systems and accessories. For example, compatible with VTS Plate P/N 18-2821-00, and HVP Tubing P/N 24-6037-00.		

7. Additional Information on Replacement/Alternate Product

The HVC3™ Canister is the recommended Replacement/Alternate Product to replace the discontinued models. Compared to discontinued models, the HVC3™ Canister is:

- more lightweight
- easier to assemble and disassemble
- easier to clean and sterilize
example: HVC3™- One steam cycle (pre-vac) of 270°F for 4mins vs. Two steam cycles (gravity displacement) of 250°F and 270°F for 30mins and 15mins respectively
- less expensive
- and more durable (validated for >100 sterilization cycles).

The HVC3™ Canister is designed and engineered to be a suitable product replacement/alternate for the discontinued models.

8. Recommended Customer Actions

- Assess current and projected inventory requirements for replacement parts and components. Place final orders for Components or Replacement parts for discontinued models while inventory is available.
- Make note that after inventory of replacement parts and components for discontinued models are depleted, no orders will be taken for such parts and components.
- Plan or begin the transition to the HVC3™ Canister as the recommended Replacement/Alternate Product.
- Visit <https://wellsgrp.com/> to learn more about HVC3™.

9. Contact Information

For additional information or assistance, please contact us at:

Phone: 520-298-6069

Email: customerservice@wellsgrp.com

APPENDIX A.

Table describes the part numbers, replacement parts, and their canister version association that will not be supported once current inventory levels are depleted.

Applicable Replacement Parts and Accessories Part Numbers		Canister Version				
		250ml (.25L)	500ml (.5L)	1000ml (1L)	2000ml (2L)	3000ml (3L)
	Rod Assemblies	20-5178-04	20-5178-01	20-5178-01	20-5178-02	20-5178-03
	Knobs	20-5178-00	20-5178-00	20-5178-00	20-5178-00	20-5178-00
	Tube P.C.	20-5177-55	20-5177-50	20-5177-01	20-5177-02	20-5177-03
	Top Assemblies	16-5194-00	16-5194-00	16-5177-00	16-5177-00	16-5177-00
	Bottom Assemblies	16-5195-00	16-5195-00	16-5176-00	16-5176-00	16-5176-00
	Plug Assemblies	16-5198-00	16-5198-00	20-5191-50	20-5191-50	20-5191-50
	O-Ring Kits (4)	20-5193-00	20-5193-00	20-5180-00	20-5180-00	20-5180-00
	O-Rings for Tops/Bottoms	20-5193-22	20-5193-22	20-5180-11	20-5180-11	20-5180-11
	O-Rings Plug Assemblies	20-5193-11	20-5193-11	20-5180-50	20-5180-50	20-5180-50